Release Notes

Version 24.4.3-p1
Release date 1/8/2024

Wellbeing

Issues resolved

- **NSW DoE schools: Extending a suspension that caused a student to exceed the maximum suspension days in a year was not able to be saved, even with the DEL approval box selected**

Version 24.5.0
Release date 5/8/2024

Academic reports

Issues resolved

- **A performance issue would occur when the Progression Point component was used in academic reports**
- **A scale was not able to be deleted if it was in use and its usage was not able to be removed when it was assigned to inactive schema assignments**

Activities

Issues resolved

- **Parents could not pay for an activity online if Permission Given was set to Yes by school staff on the Manage Permission Responses screen**

Attendance

Improvements

- **Editing a suspension comment in Wellbeing on an already lodged suspension will now update that comment in Attendance**

Attendance PxP

Issues resolved

- **An error was occurring when attempting to open a roll for a class on a different campus in a multigrid school**

Curriculum Reference

Improvements

- **The ACARA Standards repository has been updated to v9**

Enrolments

Improvements

- **Sibling Data Report: Added the ability to select academic period and school(s)**

  The Sibling Data report (Enrolments | Export | General | Sibling Data) can now be viewed for either the current academic period or the next academic period.

  — To view the Sibling Data report for a particular academic period, select the required period from the Academic Period dropdown list. The current academic period is selected by default.

  — If ‘Multi-Campus Mode’ is selected under Setup | Enterprise Setup | Organisation | System Behaviour, the Sibling Data report can now be viewed for either the current school/campus or for all schools/campuses combined. To change the view, select either the current school or 'All schools' from the School dropdown.

Issues resolved

- **NAPLAN Data Export for SA was exporting all year levels not just NAPLAN years**

Enterprise Setup

Improvements

- **Provided schools with the option to remove school name from parent portal login page, leaving only their school logo**

Fees and Billing

New features

- **Invoice/Fee Register: Option to exclude line item details from Export**
  - To export invoices/fees without line item details, clear the 'Include line item details' checkbox on the popup that appears when you click the Export button on the Invoice/Fee Register (Registers | Invoice/Fee Register). The resulting export file will include 1 row for each of the selected invoices/fees, and will not include the columns that relate to individual line items (e.g. Line Item Description and Line Item Amount).
  - To export invoices/fees with line item details, tick the 'Include line item details' on the Export popup. The resulting file will include one row for each line item for each of the selected invoices, and will include columns that relate to individual line items.
- **Debtors Register: Send email reminder for outstanding invoices/fees**

  For independent and ACT schools:
  - To send an email reminder for outstanding invoices to one or more debtors, tick the relevant debtors in the Debtors Register search results (Registers | Debtors Register), then click Actions | Email outstanding Invoices to selected Debtors. To email all debtors in the search results without ticking them (e.g. if there are multiple pages of search results), select Actions | Email outstanding Invoices to all found Debtors.
  - Each email lists invoices with a status of Authorised, and includes PDF attachments for all listed invoices. If your school uses Sentral Pay, the email includes a link to pay the outstanding invoices in the Parent Portal, and does not include Authorised invoices with active payment schedules,
  - To customise the email content for your school, navigate to Setup | Notification Templates | Outstanding Invoices Reminder.

  For NSW DoE schools:
  - To send an email reminder for outstanding fees to one or more contacts, tick the relevant contacts in the Contacts Register search results (Registers | Contacts Register) then click Actions | Email outstanding Fees to selected Contacts. To email all contacts in the search results without ticking them (e.g. if there are multiple pages of search results), select Actions | Email outstanding Fees to all found Contacts.
  - Each email lists fees with a status of Authorised.
  - To customise the email content for your school, navigate to Setup | Notification Templates | Outstanding Invoices Reminder.
- **Students Register: Added additional name details to export**

  If you click the Export button on the Students Register search results (Registers | Students Register), the existing 'Name' column in the export file, which displayed the student's Preferred Name and Surname has been replaced with separate columns for 'Preferred Name', 'First Name' and 'Surname'. A 'Student Code' column has also been added.
- **Debtors Register: Filter by Debtor Status**

  The 'Include Inactive Debtors' filter has been replaced with a 'Debtor Status' filter. This filter provides options to include Active debtors only, Inactive debtors only, or debtors of any status.
- **Debtors/Contacts Register: 'Exclude Flags' filter**

  An 'Exclude Flags' filter has been added to the Debtors/Contacts Register. If this filter is ticked, the search results will exclude debtors that have any of the specified flags.

  The existing 'Flags' filter has been renamed to 'Include Flags'. If this filter is ticked, the search results will include only those debtors that have all of the specified flags.

Improvements

- **Invoice Register Export: Added ‘Invoice Created’ column to export file**

  If you click the Export button on the Invoice Register (Registers | Invoice Register), an ‘Invoice Created’ column has been added to the export file.

Issues resolved

- **Cancelled Receipts and Refunds report sometimes included old transactions**

  This issue affected NSW DoE schools only.
- **Dynamics Sync: Some debtor contacts' phone numbers disappeared from Fees & Billing after the debtor was synced to Dynamics**

Interviews

New features

- **Added the ability to set ‘Use Online Session’ flag for individual Session Dates within an Interview Session**

  When setting up a new Interview Session, you can now use online sessions for individual session dates.

  Interviews | Setup Interviews | Add new Interview Session

Improvements

- **Print schedules: Added information to indicate if an Interview booking was for an Online event or an In Person event when printing schedules**

  Interviews | Print Schedules

Kiosk

Issues resolved

- **Working with children check (WWCC) setting for kiosk was set to mandatory but in the kiosk it was still showing as optional**

Portal

Improvements

- **Parents can now attach a medical certificate to justify an absence via the parent portal and app**

Issues resolved

- **Push notifications to the Sentral for Parents app were not being triggered for Direct Messages, Newsletters or Reports when using contact keys and level-based permissions**

  Portal Console | Manage Feed
- **When adding a contact key to an account, associated student names were not being displayed**

  Portal | My Access | Add New Access Key
- **Newsfeed: Incorrect status was displaying after future absence requests were approved**

Portal Console

Issues resolved

- **‘Invoice available to pay’ feed item still displayed a ‘Requires Action’ flag after it had been paid**

Purchase Orders

Improvements

- **Export: Added "Date" and "Requested By" columns to export file**

  Reports | Purchase Orders
- **Print Purchase Order: Download Report option now includes the purchase order number in the PDF file name**
- **Suppliers screen displayed an error if there were a large number of suppliers**

  Setup Purchase Orders | Suppliers

Issues resolved

- **Xero sync: Tax code sometimes changed when a purchase order was synced to Xero**

  The tax code on the purchase order in Xero was different to the one that was specified when the purchase order was created in Sentral.

Report Writer

Improvements

- **Fields: Added an Additional Information category which provides more field selections to create reports**

  Added fields include:

  — Student ID

  — Additional Information Date

  — Out of Uniform

Sentral Pay

New features

- **Payment Schedules: Adjust payment schedules that will overpay their linked invoice(s)**

  These changes apply only to independent schools and ACT schools.

  — Payment schedules that will overpay their linked invoice(s) can now be adjusted based on the current amount due. This may be required, for example, if a credit or payment has been allocated to a linked invoice outside of an existing payment schedule.

  — To adjust a payment schedule based on the current amount due of its linked invoice(s), navigate to Sentral Pay | Payment Schedules and select Action | Manage Schedule for the relevant schedule then select either the ‘Adjust instalment amounts’ or ‘Adjust number of instalments’ option from the Actions menu on the Manage Schedule screen.

  — Access to these options is controlled by a new ‘Can edit payment schedules’ user permission (Sentral Setup | User Accounts | Manage Permissions | Fees, Billing & Payments). This permission is denied to all access levels (except for administrators) by default.

  — ‘Adjust instalment amounts’ adjusts the amount of each of the remaining instalments based on the current amount due for the linked invoice(s).

  — ‘Adjust number of instalments’ cancels any instalments from the end of the schedule that would overpay the linked payment requests, and adjusts the amount of the last remaining scheduled instalment as required to pay the remaining amount due.

  Note that you must click the Submit button to apply your changes to the schedule.

  — To email the debtor with the updated payment schedule details, click Actions | Email Schedule. This email notification can be customised via Fees, Billing & Payments Setup | Notification Templates | Payment Schedule Adjustment.

  — If a payment schedule will overpay its linked invoice(s) as a result of a credit or payment being applied to an invoice, a message prompt appears when the credit/payment is allocated.

  — If one or more payment schedules exist that will overpay their linked invoices, an alert message also displays on the Fees, Billing & Payments home screen. This alert message links to a list of the affected payment schedules on the Sentral Pay | Payment Schedules screen. The same list of payment schedules can be displayed by applying the ‘Schedules that will overpay linked invoices’ filter on the Payment Schedules screen.

- **Payment Schedules: Display Amount Due of linked invoices**

  This change applies only to independent and ACT schools.

  The Payment Schedules screen (Sentral Pay | Payment Schedules) now includes an 'Invoices Due' column, which displays the total Amount Due of all linked invoices for each schedule. The existing 'Total', 'Paid' and 'Due' columns have been renamed to 'Schedule Total', 'Schedule Paid' and 'Schedule Remaining' respectively.

Improvements

- **Syncs: Sync actions will automatically be marked as Cancelled if they have been Queued for more than 24 hours.**

  Every 4 hours, an automatic process will cancel any sync actions that have had a status of QUEUED for more than 24 hours. Sync actions that are cancelled by this process will display a status of CANCELLED on the History | Syncs screen.

- **Parent Portal: 'Show Linked Feed' button on payment requests has been renamed to 'Open Permission Request'**

  For payment requests in the Parent Portal (Parent Portal | Payments) that are linked to activities that require permission, the 'Show Linked Feed' button has been renamed to 'Open Permission Request'. This name more clearly indicates that the button can be clicked to review the permission request and grant or deny permission for the activity.

- **Submitted invoices now display on the Parent Portal Invoices/Fees screen**

  Setup | Online Payment Settings | Allow invoices with status of SUBMITTED to show in Portal | Yes

  If an invoice/fee with a status of Submitted is published to the parent portal, it will now appear on the Invoices/Fees screen in the portal
  Previously, the payment request for this invoice displayed on the Payments screen but the invoice/fee did not display on the Invoices/Fees screen.

Sentral Setup

Improvements

- **Data Sync: The data sync credentials have been made read-only for schools using the SAIS data source**

Issues resolved

- **The REST API Key saved in the Integration tile now works for all schools**

Sentral for Parents

Improvements

- **Added a warning about deleting portal accounts**

  Some parents were deleting their existing account at the end of the school year, and then having trouble re-registering. A warning now advises that if their student is of school age, then it is better to add the new account before removing the old account.

Issues resolved

- **Parents signing into Sentral for Parents the first time did not always have notification counts populated**

Student Profiles

Improvements

- **Student Overview: The Medical conditions widget displaying a student's medical conditions data was missing for certain schools**

  This medical conditions widget was missing for non-Enrolments module schools.

Wellbeing

Improvements

- **Added a new merge field for absence dates {absence_dates_list} to the setup for Wellbeing letter templates**

Issues resolved

- **NSW DoE schools: Extending a suspension that caused a student to exceed the maximum suspension days in a year was not able to be saved, even with the DEL approval box selected**
- **Suspensions created via an incident were not appearing in the Current Suspensions list until the following day**